

Technology Resources for Students @ USD

Support At-A-Glance



We are committed to providing quality services to support your adoption of technology to best facilitate your learning and research needs
sandiego.edu/its/get-help/student-resources

HELPDESK & COMPUTER SUPPORT SERVICES

Contact us if you have any IT problems, concerns, or requests

- ✓ sandiego.edu/help
- ✓ help@sandiego.edu, (619) 260-7900, or drop by University Center 117

REMOTE LEARNING

Repository of information & tips: sandiego.edu/remote

COMPUTER LABS

Our computers have many of the specialized applications

- ✓ **Lab locations:** Saints Tekakwitha & Serra Hall 205
 - ✓ **Remote access** to computer labs software at: guacamole.sandiego.edu
- For more info: sandiego.edu/labs or call (619) 260-2765

PRINTING

Print documents from Google Drive, smartphones, personal computer, or USB drives on Wēpa kiosks: sandiego.edu/wepa

BLACKBOARD - LEARNING MANAGEMENT SYSTEM

Blackboard is used in many courses to send announcements, post content and lectures, turn in homework, and take assignments. To access your courses and find out more, visit: blackboard.sandiego.edu and download the Blackboard mobile app for [iOS](#) or [Android](#)

WIRELESS NETWORK

Wireless service, called **eduroam**, is available in all buildings on campus and in many outdoor locations: sandiego.edu/its/eduroam

COMPUTER SECURITY AND BACKUP

- ✓ Protect from phishing and other IT risks: sandiego.edu/security
- ✓ Backup your computer - store all your files on [Google Drive](https://www.google.com/drive/)

MEDIA SERVICES

- ✓ Create and edit videos for classroom assignments
- ✓ Access podcasting, video, and multimedia editing software
- ✓ Find the Media Lab in Maher 186 or visit sandiego.edu/ims

HARDWARE & SOFTWARE

Computer check-in: for various services (e.g., repair), bring your device to UC 117

Laptop 5 hour checkout available at Copley Library, LRC Library, Saints Hall 205

G SUITE (Gmail, Docs, Sheets, Slides, Meet, Google Drive)

Google's applications are available at no charge. We encourage you to store files in Google Drive: sandiego.edu/its/gsuite

Microsoft Office 365 (Word, Excel, PowerPoint)

sandiego.edu/its/office365

Other Software tools, such as Zoom Pro, SPSS and EndNote are available as well. See details at: sandiego.edu/software

SERVICE PORTAL AND MOBILE APP

MySanDiego offers a variety of resources including course listings, academic resources, and more: my.sandiego.edu

MySDMobile mobile app provides academic data, trams, parking availability, campus hours, [directory](#) listings, events schedule, ID card, [campus map](#), and more: sites.sandiego.edu/mobile