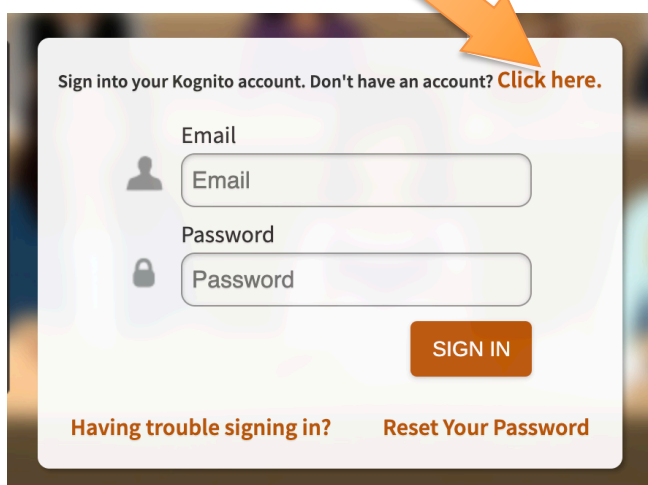


KOGNITO: At-Risk - An Online, Interactive Gatekeeper Training Directions for Accessing and Completing the Training

Thank you for taking a step to learn how to best approach an at-risk student for referral to Student Wellness. Let's make sure everyone in our community knows how much they matter!

1. Log into Kognito (<http://www.kognitocampus.com/login>)
2. When logging in for the first time, click on the orange **"Create a New Account"** link.



Sign into your Kognito account. Don't have an account? [Click here.](#)

Email

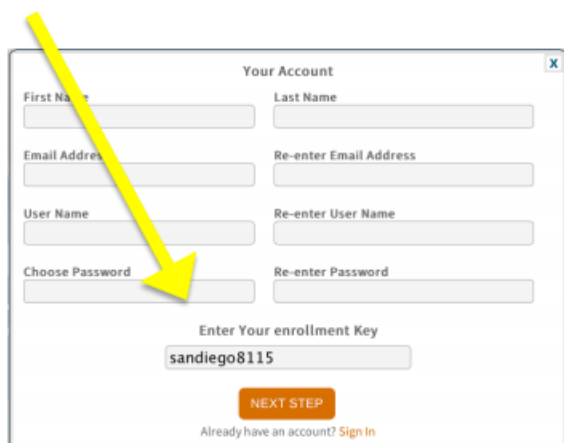
Password

SIGN IN

[Having trouble signing in?](#) [Reset Your Password](#)

3. Create your New Account **using your sandiego.edu email address.** When asked for your enrollment key, use one of the following:

For Students: **sandiego8115**



Your Account

First Name
 Last Name

Email Address
 Re-enter Email Address

User Name
 Re-enter User Name

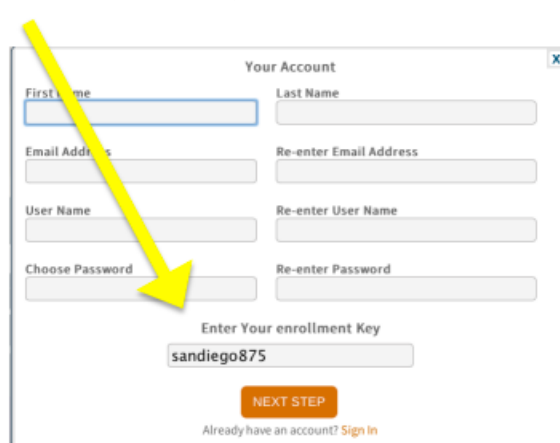
Choose Password
 Re-enter Password

Enter Your enrollment Key

NEXT STEP

Already have an account? [Sign In](#)

For Faculty/Staff: **sandiego875**



Your Account

First Name
 Last Name

Email Address
 Re-enter Email Address

User Name
 Re-enter User Name

Choose Password
 Re-enter Password

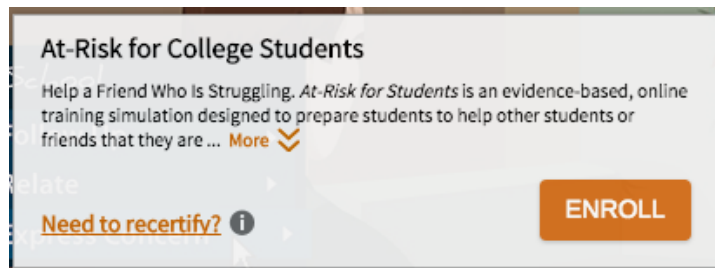
Enter Your enrollment Key

NEXT STEP

Already have an account? [Sign In](#)



5. On the next several screens, complete some demographic questions.
6. Read the Terms and Conditions and check "I agree to the Terms and Conditions". Then select "done".
7. At the top of the screen, choose the course and select **"Launch"** to begin the training and complete the pre-survey. The training will begin and will take approximately 30-45 minutes to complete. If at any time you need to pause and return to the course, you can exit and log back into your course using the user account you created.
8. Once you have completed the training, please complete the post-survey.
9. If you are a student who has already completed the "At-Risk for Students" course and are required to complete the course again, please follow the steps below:
 1. Log in using your sandiego.edu email address and password.
 2. Select the "At-risk for Students" icon and select "Need to Recertify?" This will reset the course and allow you to start the course again at the beginning. Once you've completed, you'll receive a new certificate of completion and your previous certificate will still be available.
 3. If you previously took the "At-risk for Students" course, and would prefer to take the "At-risk for Faculty and Staff" course (instead of re-certifying, click on the "At-risk for Faculty and Staff" icon and select "Enroll". Enter the Student Enrollment Key: sandiego8115. Select **"Launch"** to begin.
 4. If you are a student who previously took the "At-risk for Faculty and Staff" course, and would like to take the "At-risk for Students" course, click on the "At-risk for Students" icon and select "Enroll".



Enter the Student Enrollment Key: sandiego8115. Select "Launch" to begin.

10. If you have trouble creating your account or logging in, check to make sure you have enabled pop-ups in your browser settings. If you still have trouble, try using a different web browser. For further technical assistance, please call Kognito at (212) 675-9234 between 6:00 a.m. and 3:00 p.m. or email support@kognito.com for assistance outside of these hours.